



We're here to help

As we all adapt to the COVID-19 situation, we want to let you know that ACT Logistics is here to support you. As an essential IT service provider, we're committed to helping you maintain your operations and have a number of solutions available:

- Relocation Services
- PC Deployments
- Technical & Admin Resources
- Asset Tracking & Governance
- Purchasing your IT Equipment
- Secure Storage Nationally

Our experienced team is well positioned and ready to assist you with your short and long-term needs. And our strong

geographical presence means we can add immediate support and value to our customers during this challenging time.

We have enhanced our service offerings to meet the immediate demands of our customers and can provide seamless, COVID conscious Work-from-Home rollouts and logistical services across Australia and New Zealand.

We are on all the Federal, State and Local Government panels, and our well-established funding model means most of our customers are eligible to receive our services at no charge.

Contact us to find out more

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COVID-19 Solutions

FREE
Services

With 30 years industry experience, we have proven systems in place to help migrate and support entire workforces remotely, allocate emergency equipment, and be able to offer the highest values on liquidated IT assets.

RELOCATIONS SERVICES

Our committed technical and logistics management teams can assist with the relocation of equipment to regional hubs or residential homes. They can securely pack, label and move IT or personal items for redistribution. Office environments can also be pre-cleansed for when staff return to work by providing workspace sanitation services. By cleaning and sanitising users' desks, keyboards, mice and screens, you can feel confident staff will return to a safe environment.

PC DEPLOYMENTS

Having deployed more than 16,000 devices in the last 3 months, we have a highly skilled team of IT technicians that can deploy new equipment to end users' homes, install equipment remotely over the phone, or even manage regional distribution click and collect hubs to swap over equipment. We are flexible in our approach and can design a solution that best suits your needs.

TECHNICAL SUPPORT AND AD-HOC RESOURCES

We appreciate the strain on many of your internal resources during the pandemic. We have administrators, consultants and technicians from Levels 1, 2, 3 that can help with the increased volume of help desk calls, support, training, audits, and return to work preparation.

ASSET TRACKING

Due to the speed of the COVID crisis, some of the normal governance regulations around taking equipment home were ignored and not necessarily

tracked to normal standards. In many organisations the volume of assets is overwhelming to audit and update in internal registers. We have experienced staff that can assist with onsite and remote audits, plus update mainstream systems such as ServiceNow, Remedy and so on. This process is also critical in cases where employees do not return to work, to ensure any high-end value items or data are not lost.

PURCHASING YOUR IT EQUIPMENT

We can buy your existing or retired IT assets to assist you with the financial burden of this period. Our global reach and remarketing expertise across the desktop, networking and telephony sectors, means we consistently offer at least 30% more than our competition.

RENT OR BUY USED EQUIPMENT

Use our short-term rental option or purchase fully warranted equipment for your staff so they can work from home. We are recognised as Number 1 in Australia and New Zealand for our online staff buy-back and support programs.

STORAGE OF IT EQUIPMENT

Quarantining of new equipment prior to distribution or putting staff equipment (not currently being used) into hibernation mode until staff return to work, is a safe, secure solution. We have facilities in Brisbane, Sydney and Melbourne with a combined storage space of 7,000m², and can provide pre-imaging services for more than 1,500 new devices daily, or data sanitisation and cleansing services for equipment that is on hold or redeployed at a later stage.

FREE SERVICES

Any of our services can be offset against the funds from the disposal of your old or excess IT equipment, resulting in a cost neutral or even cost positive solution.

